

Workforce Changes...and New IT Priorities

Connecting communities with the right ideas, information and tools is critical. Workforce collaboration needs to be flexible, on demand and hyper-connected...

Of the 75 million information workers in the U.S.¹:

29% are hyper-mobile,
working "everywhere"²



use laptops



use smartphones



are heavy users of collaboration tools

10% are heavily connected,

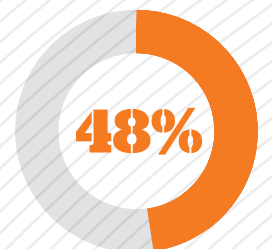
working in the office and on the road²



use laptops



use smartphones



are heavy users of collaboration tools

11% are part-time telecommuters,

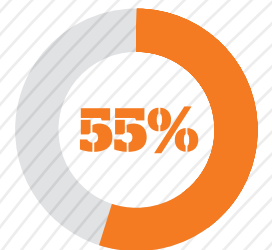
working in the office and at home²



use laptops



use smartphones



are heavy users of collaboration tools

...so Enterprise IT departments must adjust their priorities and policies to accommodate the new workforce.

Mobility and Collaboration initiatives account for more than half of top telecom priorities for IT including³...



- Implement or expand collaboration solutions (47%)
- Support of more mobile applications for out-of-office users (46%)
- Support of more mobile devices or smartphones (44%)

